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## Interactive Dynamics of Traditional and Online Upper Level Education

"YIN is associated with the physical form of an object and has less energetic qualities such as stillness, descending, contracting, cold, dark, degenerating, latent and under-functioning states." (What is Yin Yang Theory, 2015)



"YANG is associated with functional aspect of an object and has more energetic qualities, for example, moving, ascending, expanding, heat, bright, progressing, active and hyperfunctioning states."

(What is Yin Yang Theory, 2015)

### Interactive Dynamics of Traditional and Online Upper Level Education

#### **Traditional Curriculum**

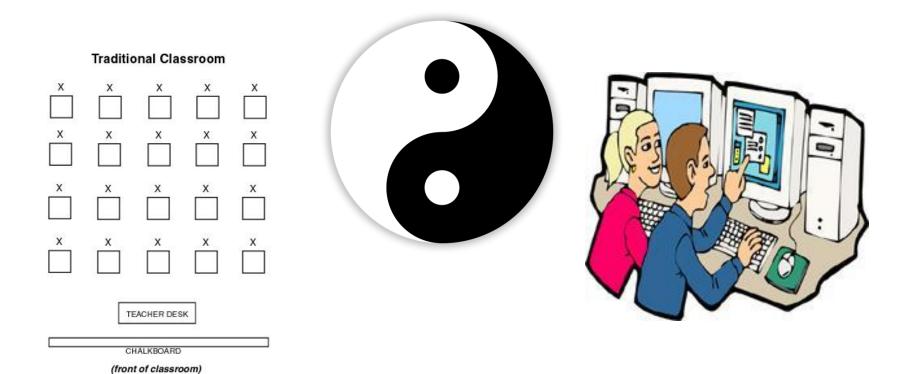
- Face-to-Face
- Proven Age Old Practice
- In-Class Dynamics
- Homogenized Learning
- Authoritative Figure
- Monologue Method
- "Push" Learning
- Monologue Process



#### **Online Curriculum**

- Open Learning System
- Experiential Learning
- Satisfy Various Needs of Diverse Learners
- Self-Driven/Dynamic
- Unobstructed
- "Pull" Learning
- Array of Learning Tools
- IT/Media/Web Based

### Interactive Dynamics of Traditional and Online Upper Level Education

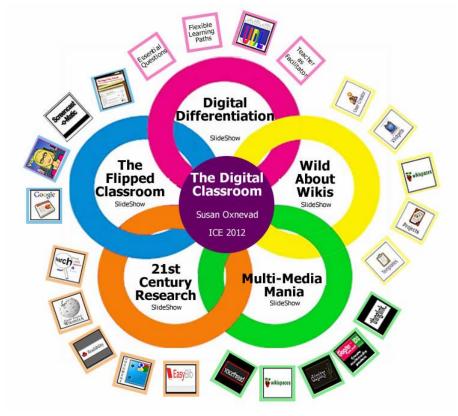


## The Value of Blending Traditional and Online Higher Level Education

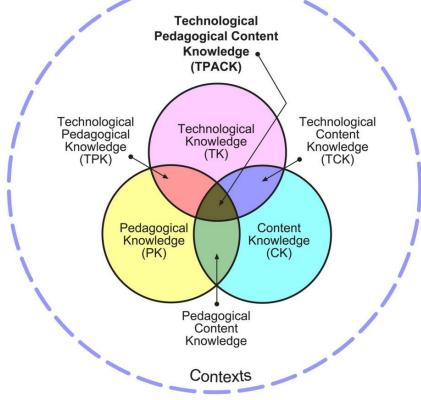
## There must be a Better Way to Deliver Higher Level Education with Consistency & Continuity!



### The Components of Traditional and Online Higher Level Education Elements



### Technological Aspects of Traditional and Online Higher Level Education Process



#### Sourcing the Knowledge to Improve



#### **Traditional and Online Higher Level Education**



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#### Thank Goodness for Blackboard!!!



Frustrated Enough with Blackboard

To Seek Help

So I Made the Trip to the 2<sup>nd</sup> Floor

Central – Room #220

Guess Who I Met?

#### Very Intelligent, Helpful, and FUN People!!!





#### The ETC Staff is Awesome!



#### The Wonderful World of QM!

I was welcomed by the following FUN and COMFORTING people:

Alex McDaniel - Senior Online Class Developer and Interactive Applications Specialist

**Darlene Pielack - Online Class Developer** 

**Tedy Fagnan - Online Course Developer** 

**Scott Houck - Assistant Director, Media Services** 

Manisha Pinge - Lead Online Course Developer/Instructional Designer

**Michael Erskine - Director** 

...And a Host of Other Department Individuals...Who Are Also Awesome!

#### Thank Goodness for the ETC & Blackboard...



#### Initially – Getting Coach Bob to be Blackboard Savvy

- Ramp Up Coach Bob's Use of the Diverse Resources within Blackboard
  - ☐ Traditional Learning and Online Learning
- Team opened Coach Bob's eyes to "The User Friendly Possibilities and Opportunities" within Blackboard and The QM Process to Maximize The Educational Value to Students
  - Listening to Coach Bob's Yin and Yang of Blackboard as an Online Resource
  - Providing Expedient Incremental Guidance and Learning to Coach Bob
  - ☐ Enhancing the Interactive Dynamics of Face-to-Face and QM Based Online Instruction
  - □ Developing a Learning System that Benefits the Student and the Learning Outcomes

#### The ETC Staff Enlightened Professor Bob!



An Awareness of the Functional and Outcome Value of...

The QM Process and Discipline

"Blended Learning"

"Hybrid Learning"

"Technology-Mediated Instruction"

"Web-Enhanced Instruction"

"Mixed-Mode Instruction"

As a Relevant and Powerful Instructional Tool

#### **Blended Learning**



#### **Student Learning Experience**

Portion of Content and Instruction-Digital and Online Media Elements of Student Control Over Time-Place-Path-Pace

**Instructor Delivery Experience** 

Reportedly More Effective than...

**Traditional Purely Face-to-Face or Purely Online Classes** 

#### **Blended Learning Pros & Cons**



#### **Student Learning Experience & Instructor Delivery Experience**

#### **Pros**

- Independent and Collaborative Learning Experience
- Increased Student Satisfaction
- Improvement to Student Self-Evaluation Quantitative and Qualitative

#### Cons

- Technical Resources Must Be Reliable and Must Have Technological Proficiencies
- Students Must Be Online Ready, Coached, and Motivated to Succeed
- Instructors Must Be Online Proficient, Relevant, and HIGHLY INTEACTIVE!!!!!

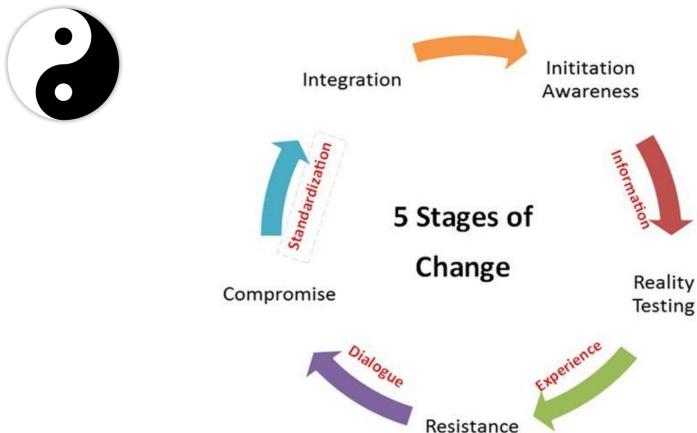
#### **Enlightening Coach Bob**



#### Initially – Getting Coach Bob to be Blackboard & ETC Savvy

- Ramp Up Coach Bob's Use of the Diverse Resources within Blackboard
- Team was rather wise in opening Coach Bob's eyes to "The User Friendly Possibilities and Opportunities" within The QM Process
  - Listening to Coach Bob's Yin and Yang of Blackboard as an Online Resource
  - ☐ Providing Expedient Incremental Guidance and Learning to Coach Bob
  - ☐ Enhancing the Interactive Dynamics of Face-to-Face and Online Instruction
  - ☐ Developing a Learning System that Benefits the Student and the Learning Outcomes
  - ☐ Invest in Coach Bob becoming QM Certified —"ELITE" QM Certification

#### The ETC Addressed the 5 Stages of Change



#### The ETC Addressed Various Aspects of Change



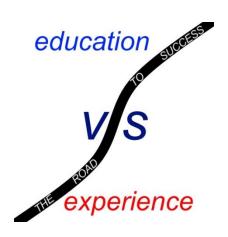
## Coach Bob Saw the Value of New Possibilities Through the Eyes of the ETC Staff & QM



## The ETC Staff Commitment To the QM Process

#### **Ongoing Support-Guidance-Resources-Tools**







#### The ETC Resources thru the QM Process

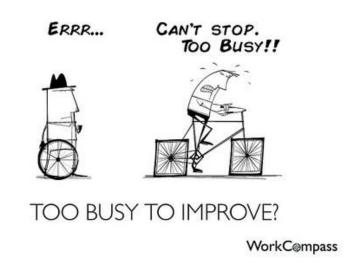
Focusing on Mutual Success
<a href="Student-Instructor-Institution">Student-Instructor-Institution</a>

Proactive & Helpful Coaching
Follow Through Through Effective Listening

Skilled ETC Team
Highly Effective

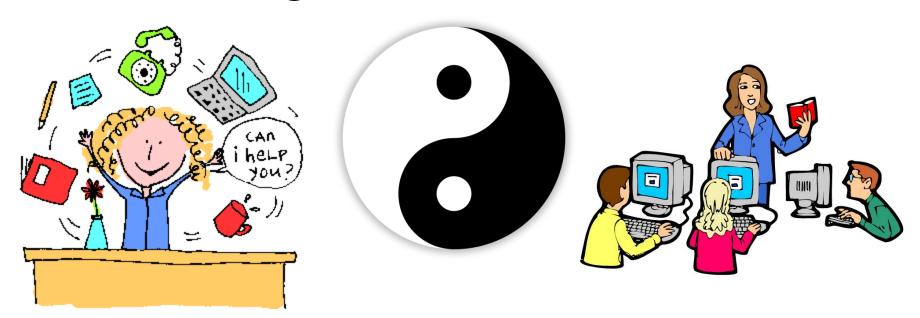
Interactive Training Course Design
Ongoing Support Redesign & New Design

## Coach Bob Likes to Bicycle Although at Times...



The ETC Provides Round Solutions to Square Challenges

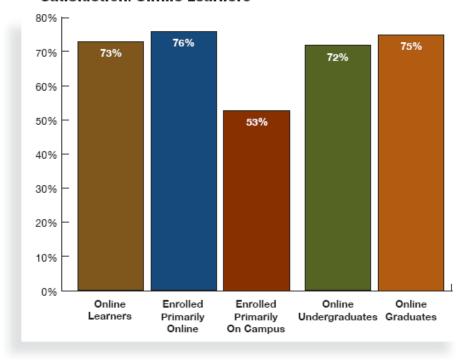
## From The "As-Is"...To The "Can-Be" Higher Level Education





## Can There Be Student Satisfaction With Online and Blended Learning?

Satisfaction: Online Learners



## Can There Be Overall Customer Satisfaction? Coach Bob Is Living Proof!



# Can There Be Overall Satisfaction & Success in Delivering QM Based Learning? Coach Bob Is Living Proof There Can Be!





#### Coach Bob's

Yin is at Peace with His QM Based Learning Yang
Thanks to the QM Process & the Fine People at the
ETC Department as MSU Denver!



