

# Active/Applied Research on Online Learning and Quality Assurance

February 9, 2021 | Online

1:00 - 4:30 p.m. Eastern



## Welcome, we'll begin shortly.

Get set up to participate...

## Participant Toolbar

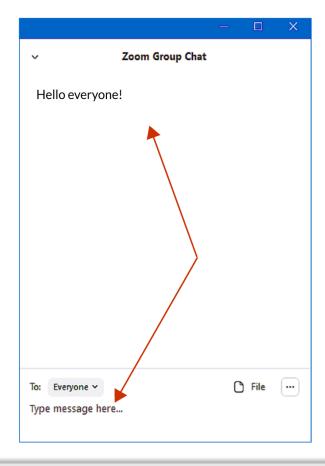


- Use the toolbar to mute or unmute your audio please stay muted unless you are talking. If you are not on mute, we can hear background noises.
- Select "Start Video" to turn on your video.
- Select "Chat" to send text messages to everyone. You can leave the chat panel open throughout the session; drag it to the side so you can see the screen.
- Select the "Participant" panel to see everyone that is in the session. You can use this to control audio/video and it contains polling tools and tools to engage with the presenter and other participants (e.g. thumbs up, coffee break, yes or no).
- Use the "Leave Meeting" button to close out the session when we are done.



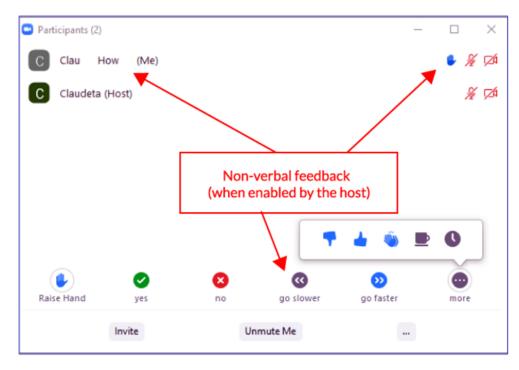
## **Group Chat**

Chat - Enter your message at the bottom of the screen and press enter, your text will appear at the top with your name.



## Participant Panel

- Allows you to see everyone in the session.
- Contains polling tools and nonverbal feedback (when enabled by the host) to engage with the presenter and participants











# K-12 Teachers & Professional Development Needs: What the Research Uncovered



# Presented by Dr. Deborah Anne Banker & Christine Voelker

## Welcome!



Deborah Anne Banker, Ed. D.
Associate Professor & QM Coordinator
Tarleton State University
banker@tarleton.edu



Christine Voelker
QM K-12 Program Director
cvoelker@qualitymatters.org
@voelkerc





Do you identify as:

A. K-12

B. Higher Education











Simba, Max and Kimba were rescued from Circo Hermanos Ponce in July 2018. Clockwise from left: Simba, Max and Kimba.

ANIMAL DEFENDERS INTERNATIONAL





Are you still feeling super unsure about what you are doing?

A. Yes

B. No





## NCES Projected Data - Fall 2020

# U.S. Students Impacted by the Pandemic

19.7 Million

HE

56.4 Million

K-12

~National Center for Education Statistics (nces.ed.gov)



## To Recap...

### **Pandemic Conditions**

Forced a pivot from face to face to remote/online instructional delivery

### **Decisions Based on Research**

Not a great deal of formal research done in K-12 field for evidence-based decisions for instructional design and delivery. Study launched by Dr. Dana Manning and Dr. Deborah Banker.



## Reasons for the Research

- When doing a literature review to find what research had been done, a great deal of opinion papers, anecdotal publications, and white papers were found, not "classical" research studies.
- What few publications had been found were about higher educations arenas.

## Research Matters

- Since there are **36.7 million** more learners in the U.S. alone impacted by the pivot to online/remote education, the perceptions of the teachers actually affected by the pivot is essential for decision makers to know and understand.
- Dr. Dana Manning (Life School Public Charter) and Dr. Deborah Anne Banker (Tarleton State University) saw the need for formal research in K-12 Schools to provide evidence-based studies to inform decision makers for policy decisions. Christine Voelker (QM) has tied the research to the K-12 QM tools and services.

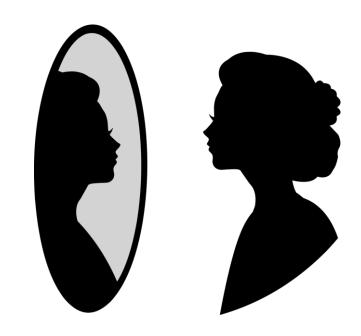


## Perception is Reality



The totality of your perceptions—
regarding yourself, your life, life in general, others, and so on—creates and impacts your personal reality and ultimately your experience of life

(Humphreys, 2021)





## Perception is Reality

66

Self-efficacy refers to an individual's belief in his or her capacity to execute behaviors necessary to produce specific performance attainments (Bandura, 1977, 1986, 1997).

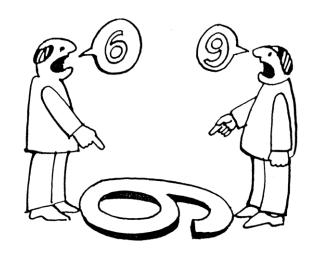




## Perception is Reality

In other words, what you perceive is what is happening to you or what you are experiencing.

This translates into the power of perceptions in determining research.





## Methodology

### Mixed Methods

• 17 question Likert scale survey



1 open comment question & 7 additional demographic questions



## Methodology

## Reliability and Validity

- Scale Reliability (internal consistency), Cronbach's alpha = .82
- Validity using Two Factor Analysis, r = .94, p < .001</li>



Professional Development & Policies



## Methodology

## **Participants**

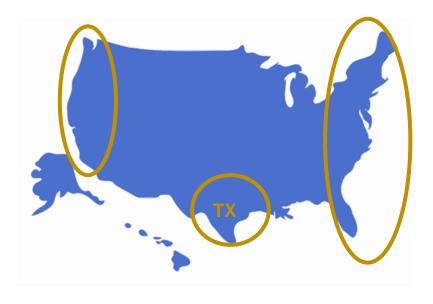
- Self-reported K-12 teachers
- Recruited











school

QM Research Online

Conference

2020 implementation

Morale is good among the teachers at my

I received adequate training for remote

My school's administration team is

knowledgeable about the Professional Development needed for remote learning

teaching during the summer of 2020 for fall

Parents (guardians) provide their children the

appropriate guidance for remote learning

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Results			
SURVEY QUESTION	STRONGLY AGREE	STRONGLY DISAGREE	

2.56%

Active/Applied Research on Online Learning and Quality Assurance

82.91%

**NEUTRAL** 

14.53%

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Morale is good among the teachers at my school

- A. Strongly Agree or Agree
- B. Strongly Disagree or Disagree
- C. Neutral



school

QM Research Online Conference

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SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE

Active/Applied Research on Online Learning and Quality Assurance

39.83%

2.56%

**NEUTRAL** 

16.95%

14.53%

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43.22%

82.91%

I received adequate training for remote teaching during the summer of 2020 for fall 2020 implementation

- A. Strongly Agree or Agree
- B. Strongly Disagree or Disagree
- C. Neutral



school

QM Research Online Conference

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39.83%

16.1 %

2.56%

Active/Applied Research on Online Learning and Quality Assurance

NEUTRAL

16.95%

18.64%

14.53%

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43.22%

65.26%

82.91%

My school's administration team is knowledgeable about the Professional Development needed for remote learning

- A. Strongly Agree or Agree
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- C. Neutral





## Results

school

QM Research Online Conference

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February 9 | Online

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110001100			
SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL

39.83%

16.1 %

35.59%

2.56%

Active/Applied Research on Online Learning and Quality Assurance

43.22%

65.26%

48.22%

82.91%

16.95%

18.64%

21.19\$

14.53%

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## Results

If I plan to leave K-12 teaching in the next

If I plan to leave K-12 teaching in the next year, it would be due to issues with remote

learning implementation

QM Research Online Conference

year, it would be due to concern for the safety

of myself and/or my family due to COVID-19

My school's administration has no perception or understanding of boundaries for teacher

February 9 | Online

Active/Applied Research on Online Learning and Quality Assurance

time outside of normal school hours

SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL
I plan to leave K-12 teaching in the next year	10 6/10/ 0/	60 170/	24 400/

18.64%%

13.05%

26.96%

21.19%

56/53%\*

54.75%

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60.17%

30.43%

18.26%

My school's administration has no perception or understanding of boundaries for teacher time outside of normal school hours

- A. Strongly Agree or Agree
- B. Strongly Disagree or Disagree
- C. Neutral





## Results

I plan to leave K-12 teaching in the next year

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time outside of normal school hours

learning implementation

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Kesults		
SURVEY QUESTION	STRONGLY AGREE	STRONGLY DISAGREE

Active/Applied Research on Online Learning and Quality Assurance

18.64%%

13.05%

26.96%

45.86%

**NEUTRAL** 

21.19%

56/53%\*

54.75%

12/71%

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60.17%

30.43%

18.26%

41.53%

## Results

normal school hours

on campus

parents

QM Research Online Conference

school have no perception or understanding of boundaries for teacher time outside of

The school's administration has adequately prepared for my safety in my classroom and

The school's pandemic health policies and procedures are clearly written and have been

February 9 | Online

clearly communicated to teachers and

SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL
The parents (guardians) of my students at my			

42.22%

61.87%

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29.66%

26.27%

27.12%

11.806

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The parents (guardians) of my students at my school have no perception or understanding of boundaries for teacher time outside of normal school hours

- A. Strongly Agree or Agree
- B. Strongly Disagree or Disagree
- C. Neutral



## Results

normal school hours

on campus

parents

QM Research Online Conference

school have no perception or understanding

The school's administration has adequately prepared for my safety in my classroom and

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SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL
The parents (guardians) of my students at my			

71.19%

42.22%

61.87%

Active/Applied Research on Online Learning and Quality Assurance

14.41%

29.66%

26.27%

14.41%

27.12%

11.806

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### Results

medical situation

teaching

QM Research Online Conference

plans in case I become incapacitated due to a

The school administration has a constantly

attendance tracking during the fall of 2020

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Attendance tracking alone has added a burden to the responsibilities to my job of

evolving method of accountability for

SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL
I have been given instructions and trained how to leave clear and comprehensive lesson			

19.49%

16.38%

14.41%

10.34%

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66.10%

73.28%

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### Audience Poll #8

I have been given instructions and trained how to leave clear and comprehensive lesson plans in case I become incapacitated due to a medical situation

- A. Strongly Agree or Agree
- B. Strongly Disagree or Disagree
- C. Neutral



### Results

medical situation

teaching

QM Research Online Conference

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66.10%

73.28%

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29.06%

55.55%

19.49%

16.38%

15.38%

14.41%

10.34%

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### Results

occured because of COVID-19

online modalities

QM Research Online Conference

English language learners in the remote and

My personal mental health has been affected by the current teaching conditions that have

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SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL
I have been given adequate support and training for educating the students with special education needs and non-native			

6.66%

9.32%

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82.20%

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### Audience Poll #9

I have been given adequate support and training for educating the students with special education needs and non-native English language learners in the remote and online modalities

- A. Strongly Agree or Agree
- B. Strongly Disagree or Disagree
- C. Neutral



### Results

occured because of COVID-19

online modalities

QM Research Online Conference

English language learners in the remote and

My personal mental health has been affected by the current teaching conditions that have

February 9 | Online

SURVEY QUESTION	STRONGLY AGREE or AGREE	STRONGLY DISAGREE or DISAGREE	NEUTRAL
I have been given adequate support and training for educating the students with			
special education needs and non-native	11.02%	69.50%	19.49%

82.20%

Active/Applied Research on Online Learning and Quality Assurance

6.66%

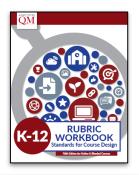
9.32%

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# So, how can QM tools and resources address these concerns?



My school's administration team is knowledgeable about the Professional Development needed for remote teaching.



#### The QM K-12 Rubric

All aspects of the Rubric will be applicable to ensuring that teachers understand how best to **design learning** in a remote environment.



My school's administration team is knowledgeable about the Professional Development needed for remote teaching.

35.50%	43.22%	21.19%	
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#### The National Standards for Quality Online Teaching

All aspects of the Standards will be applicable to ensuring that teachers understand how best to **deliver instruction** in a remote environment.



My school's administration team is knowledgeable about the Professional Development needed for remote teaching.

<b>43.22%</b> 21.19%	35.50%	43.22%	21.19%
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#### ERI Checklist for K-12



#### **Emergency Remote Instruction Checklist**

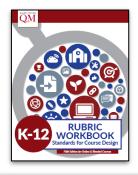
Intended to be used by individual faculty as a prioritized checklist for remote teaching; distributed by an institution, potentially along with additional information and guidance, for internal usage during temporary periods of remote instruction; used as guidance for instructional designers and/or educational technologists who are working with faculty in a rapid development process to temporarily move classroom instruction online



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I received adequate training for remote teaching during the summer of 2020 for fall 2020 implementation.

16.1% <b>65.26%</b> 18.64%	, )
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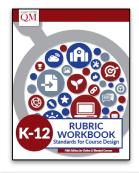


#### The QM K-12 Rubric

All aspects of the Rubric will be applicable to ensuring that teachers understand how best to design learning in a remote environment.



I received adequate training for remote teaching during the summer of 2020 for fall 2020 implementation.



#### **General Standard 6: Course Technology**

6.2 T

Course tools facilitate student engagement and promote active learning.



I received adequate training for remote teaching during the summer of 2020 for fall 2020 implementation.

16.1%	5.26%	18.64%
-------	-------	--------



#### The National Standards for Quality Online Teaching

All aspects of the Standards will be applicable to ensuring that teachers understand how best to **deliver instruction** in a remote environment.



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16.1%	65.26%	18.64%
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#### ERI Checklist for K-12



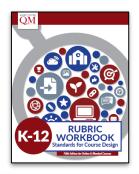
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I have been given adequate support and training for educating the students with special education needs and non-native English Language Learners in the remote and online modalities.



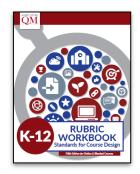
#### The QM K-12 Rubric

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I have been given adequate support and training for educating the students with special education needs and non-native English Language Learners in the remote and online modalities.

11.02%	69.50%	19.42%	



#### **General Standard 6: Course Technology**

6.2 T

Course tools facilitate student engagement and promote active learning.



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**11.02% 69.50%** 



#### The National Standards for Quality Online Teaching

All aspects of the Standards will be applicable to ensuring that teachers understand how best to **deliver instruction** in a remote environment.

19.42%



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11.02%	69.50%	19.42%
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#### ERI Checklist for K-12



#### **Emergency Remote Instruction Checklist**

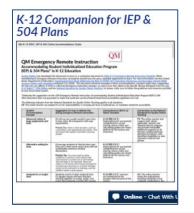
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I have been given adequate support and training for educating the students with special education needs and non-native English Language Learners in the remote and online modalities.

**11.02% 69.50%** 19.42%



### Accommodating Student Individualized Education Program (IEP) & 504 Plans\* in K-12 Education

When transitioning to Emergency Remote Instruction, all students should have the same, equitable opportunity to learn. This document will show examples of what accommodations a student might have and suggestions for how you can address it while in a Remote Emergency Instruction situation.



I have been given adequate support and training for educating the students with special education needs and non-native English Language Learners in the remote and online modalities.

11.02%

69.50%

19.42%



#### The National Standards for Quality Online Programs

Standard G: Equity and Access



**G2:** Program faculty and staff work with students and families to personalize programs and adhere to accommodations dictated by local policies and laws.



I have been given adequate support and training for educating the students with special education needs and non-native English Language Learners in the remote and online modalities.

> 11.02% 69.50% 19.42%



#### The National Standards for Quality Online Programs

Standard G: Equity and Access

**G3**: All learners are ensured equitable access to the program.

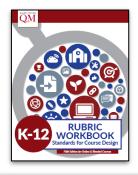






My school's administration has no perception or understanding of boundaries for teacher time outside of normal hours.

45.76%	41.53%	12.71%



#### The QM K-12 Rubric

General Standard 5: Learning Activities and Learner Interaction 5.4 C: Standards for instructor responsiveness and availability are clearly stated.



My school's administration has no perception or understanding of boundaries for teacher time outside of normal hours.

45.76% **41.53%** 12.71%



#### The National Standards for Quality Online Programs

E3: Ongoing training and support are provided to the staff to carry out the mission, vision, and goals of the program.

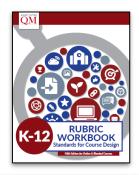


**E4:** Clearly defined individual and team roles and responsibilities are evident to help create a collegial team that provides effective delivery of quality instruction.



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I have been given instructions and trained on how to leave clear and comprehensive lesson plans in case I become incapacitated due to a medical situation.



#### The QM K-12 Rubric

General Standard 7: Learner and Instructor Support

**7.3 T** The course articulates or links to resources to support effective course facilitation.



I have been given instructions and trained on how to leave clear and comprehensive lesson plans in case I become incapacitated due to a medical situation.

45.76% **41.53%** 

12.71%



#### The National Standards for Quality Online Programs

**E3**: Ongoing training and support are provided to the staff to carry out the mission, vision, and goals of the program.



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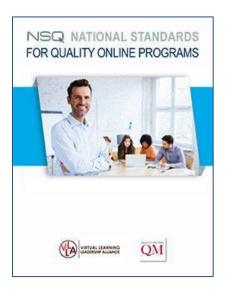
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## What actions can you take in light of these takeaways?



### NSQ Tools and Resources

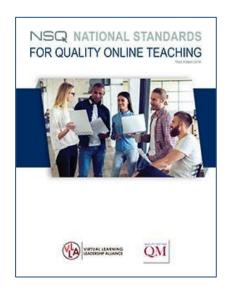




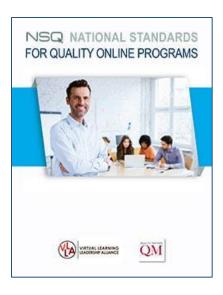
www.nsqol.org



### **NSQ** Tools and Resources







www.nsqol.org





### Online Teaching



A: Professional Responsibilities



B: Digital Pedagogy



C: Community
Building



D: Learner Engagement



E: Digital Citizenship



F: Diverse Instruction



G: Assessment & Measurement

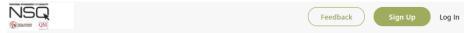


H: Instructional Design





## Professional Learning Portal Powered by 2gnoMe



#### National Standards for Quality Online Teaching

These National Standards for Quality Online Teaching reflect current best practices and provide a new foundation for building quality online learning experiences that contribute to student success. Click on any Standard below to continue.

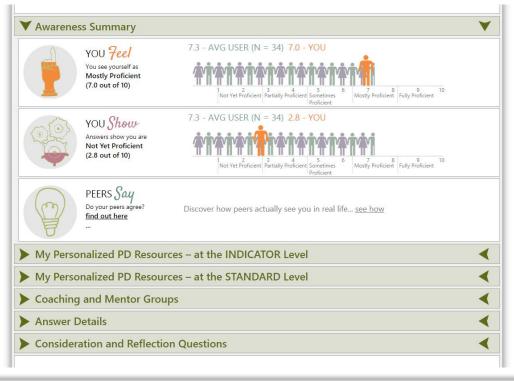


NSQ.2gno.me





### Professional Learning Portal







### Professional Learning Portal







## Professional Learning Portal Powered by 2gnoMe

#### **Teachers**

- Reflect on more standards
- Explore + rate PD
- Share with colleagues

#### **Districts**

Customize with local resources

#### **States**

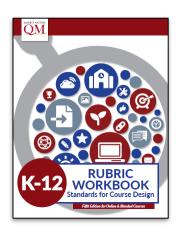
- Share with districts
- Reflect on challenges faced from COVID

NSQ.2gno.me



### QM K-12 Tools and Resources





#### ERI Checklist for K-12



#### K-12 Companion for IEP & 504 Plans







### QM Catalog: Pathway Courses



#### K-12 Applying the QM Rubric Workshop

- 3 weeks online
- 1 day F2F



#### **K-12 Reviewer Course**

3 weeks online ONLY



#### **K-12 Master Reviewer Course**

 3 weeks online; open enrollment; facilitated



### QM Catalog: Precision Workshops



#### **Objectives and Alignment: The Framework for Student Success**

1 week, online; 2 hrs. QMLive!



#### **Instructional Materials: Investigating What Works**

1 week, online; 2 hrs. QMLive!



#### **Active Learning: 3-2-1 Engage!**

1 week, online; 2 hrs. QMLive!



#### Flip the Switch: Motivate Learners with Course Tools & Tech

1 week, online; 2 hrs. QMLive!





#### Fast Track to Remote Teaching and Learning

Moving to remote instruction means a new set of guidelines and a new approach to how courses are taught and received. In this series of workshops, lay the foundation for helping everyone involved be prepared to carry out their roles in a new learning environment, as instructor or learner, and be positioned for success.

Faculty and staff who complete this package will be able to explain how online and traditional instruction differ; provide learner support and communicate policies while developing instructionally sound learning experiences that are accessible.

- 1. How the Online Classroom is Different
- 2. <u>Setting Expectations & Learner Support: Helping Students Be Successful</u>
- 3. Communicating New Policies for Online Courses
- 4. Measurable, Precise, Consistent & Clear Objectives
- 5. Connecting Learning Objectives and Assessments
- 6. Learning is not a Spectator Sport: Make it Active!
- 7. Providing Accessible Web Content



### QM Catalog: Teaching Online Certificate



#### **K-12 Introduction to Teaching Online**

- Gauging your Technology Skills (1 wk)
- Evaluating your Course Design (2 wks)
- Exploring your Institution's Policies (2 wks)
- Orienting your Online Learners (1 wk)
- Connecting Learning Theories to your Teaching Strategies (2 wks)
- <u>Creating Presence in your Online Course</u> (2 wks)
- Assessing your Learners (1 wk)



### Q&A

