

# Welcome!



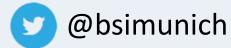
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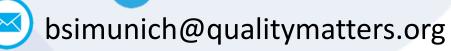
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Helping you deliver on your online promise

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# **Objectives**

- Discover variations for using the QM Rubric you may not have considered.
- Explore how quality can be seen through varying lenses by different stakeholders.

 Apply variations of using the QM Rubric to your needs at your home institution.





# Using the Rubric for Review: Basic Options

- Self-Review
- Internal Review
- Customized Review
- Formal Certification Review



Scaffold to achieve institutional quality goals

# Using the Rubric as Faculty Development

#### **QM-Delivered**

Workshops for applying the QM Rubric and designing & improving online courses

Workshops for online teaching

# Site License \* QM-Certified Facilitators can deliver at low-cost Good PD investment

### **Penn State University**



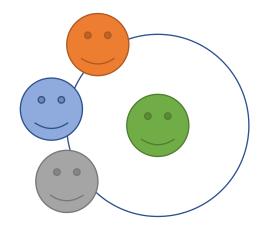
#### **Informal and Formal Reviews: Penn State**

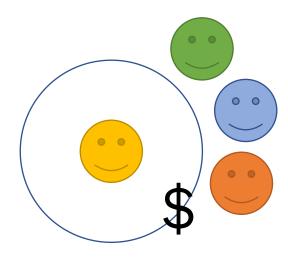


2-3 reviewers from within department or program

#### Informal

3 reviewers (faculty / IDs) from outside department or program, but internal to Penn State

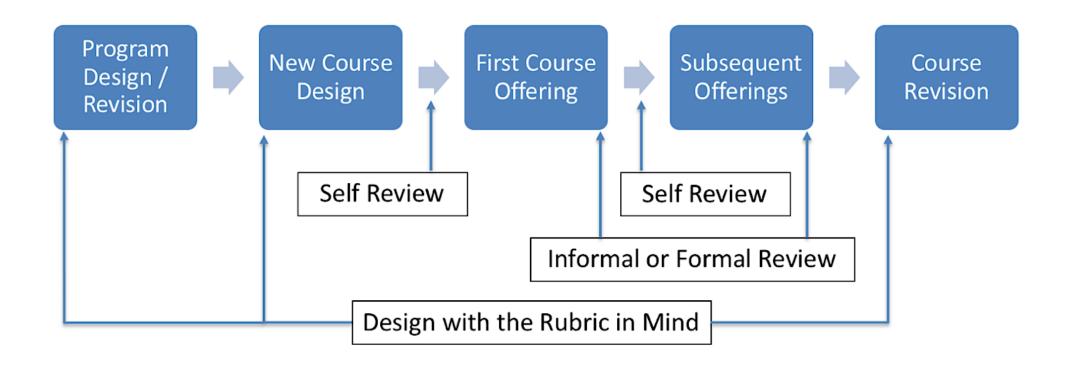




#### **Formal**

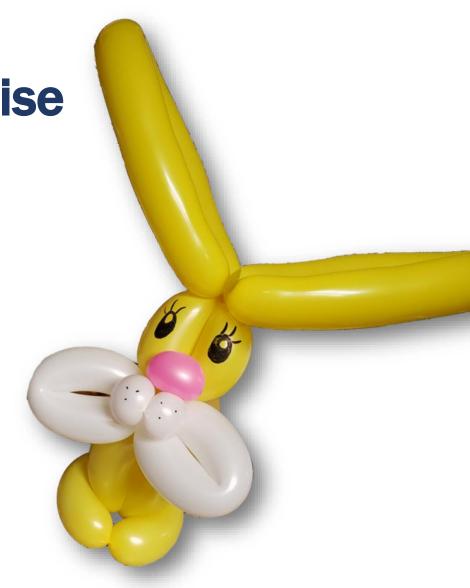
3 reviewers from outside Penn State; includes content expert

# QM and the Course Development Process – Penn State

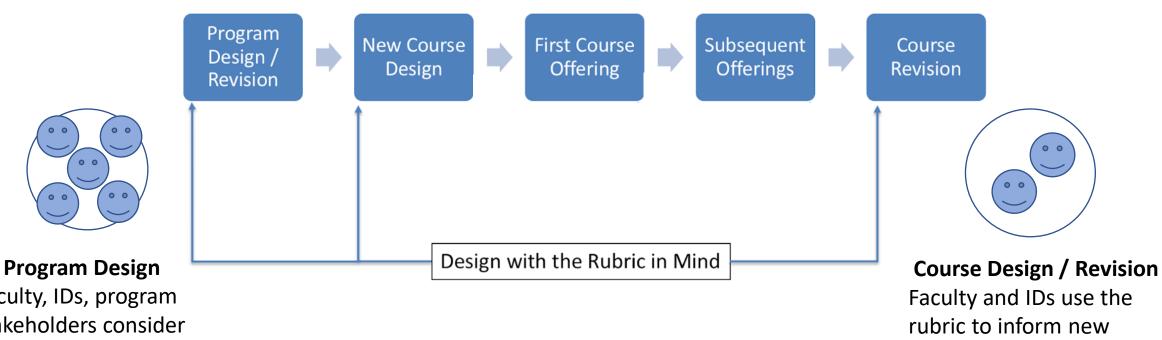


Using the Rubric to Design/Revise

- Program / course design templates
- Design with the QM Rubric in mind
- Checklist of new courses
- Quality assurance check
- Data-informed revision



# QM and the Course Development Process



course development or as

part of a course revision.

Faculty, IDs, program stakeholders consider rubric during program planning.

## **Full Review**

- 8 General Standards
- 42 Specific Review Standards
- 100 points
- After course has run
  - Informal / Internal Review
  - Formal / QM-Managed Review



# **Full Internal Review (Penn State)**

- Volunteer effort
- Full, internal/informal review
- Teams of three reviewers (IDs and faculty)
- Three cycles per year



Open Call for Courses and Review Volunteers	Course Review Periods
July 1st to September 15th	October 1st to December 15th
Nov 1st to January 15th	February 1st to April 30th
March 1st to May 15th	June 1st to August 31st

## **Full QM-Managed Review**



- External validation: Reviewers from other institutions
- Start any time
- Submitted through QM web site
- \$1,000 per course
- Carries QM Certified Mark

# **Another Use: Faculty Development**



- Familiarize faculty with quality assurance
- Identify QM resources/tools faculty have
- Items to keep in mind during course design
- Focus on design (not delivery)
- Common goal for collaboration with IDs
- Another use! Professional development for IDs

# A Twist on Using the Rubric: Bridge to Quality Design Guide

- Created to help you move from remote instruction to quality online learning.
- A step-by-step design guide with highlights for alignment and hybrid & synch courses.
- Connects to QM Standards.
- An "ID-at-your-elbow" design guide for faculty.
- Coming soon: updated public vsn with culturallyinclusive/reflective Design Steps
- Also: member-only vsn with teaching considerations



## **Full Suite of Options: Internal Course Reviews**



Self Review Tool
Internal Reviews in CRMS
QM Essentials
My Custom Reviews (MyCR)

- Not required to follow the official QM process
- May use selected Standards
- Take QM Professional Development to prepare
- All available as part of membership

#### The Rubric is Flexible

- Look to Annotations for many ways to meet QM Stds
- Focused on application/engagement and presence/interaction
- Technology & LMS agnostic
- Meeting standards ≠ "standardization"
- Conduct focused reviews with QM Essentials
- Customize reviews with MyCR



# **TWIST 'N FLEX: QM Essentials**

- 8 General Standards
- 23 Specific Review Standards
- 3-point Essential Standards only
  - Orientation
  - Alignment
  - Clear expectations
  - Interaction
  - Support
  - Accessibility



Name of Organization



2017

# TWIST 'N FLEX: MyCR (My Custom Reviews)

- Include or remove Specific Review Standards as desired
- Add institutional standards
- Add program specific standards
- Add course standards
- Adjust points / required items
- Can be done through MyQM



**TWIST 'N FLEX: Rubric Subsets** 

- Great option to focus on only certain standards
- Less intimidating than full Rubric
- More manageable, can save time
- Can help to meet strategic course development goals



# 8 General Standards:

**Start where you are** 



- 1. Course Overview and Introduction (9)
- 2. Learning Objectives (Competencies) (5)
- 3. Assessment and Measurement (5)
- 4. Instructional Materials (5)
- 5. Learning Activities and Learner Interaction (4)
- 6. Course Technology (4)
- 7. Learner Support (4)
- 8. Accessibility and Usability (6)

# **CUSTOMIZE: Subset for Syllabus Check**

- Purpose and structure
- Prerequisites
- Technology / software /skills

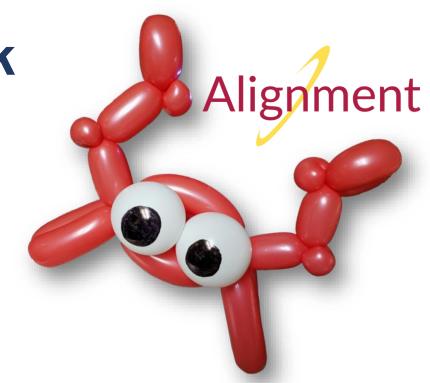
- Grading policy
- Other policies
- Links to resources / support

- Objectives / competencies
- Alignment of activities, assessments, materials, tools

- Communication expectations
- Requirements for interaction
- Instructor interaction plan

**CUSTOMIZE: Alignment Check** 

- 5 General Standards
- 6 Specific Review Standards



Objectives Assessments Materials Activities Tools

QM SRS QM SRS QM SRS QM SRS QM SRS QM SRS 2.1, 2.2 3.1 4.1 5.1 6.1

# **FLEX: Alternative Approaches & Policies**

#### Alternative approaches/examples

- Problem-based Learning (PBL)
- Experiential
- Student constructed outcomes
- Ungrading

#### **Provide**

- Guidance & Explanation
- Artifacts & Evidence



#### Resources

QM at Penn State <a href="https://qualitymatters.psu.edu/">https://qualitymatters.psu.edu/</a>

NMSU's Course Development Guide https://ocip.nmsu.edu/resources/cdg/

**QMOhio Course Review Guide** http://www.qmohio.org/qmc\_resources/

QM Bridge to Quality Design Guide: <a href="https://www.qualitymatters.org/bridge">https://www.qualitymatters.org/bridge</a>



QM Emergency Remote Instruction Checklist (ERIC): <a href="https://www.qualitymatters.org/qa-resources/resource-center/articles-resources/ERI-Checklist">https://www.qualitymatters.org/qa-resources/resource-center/articles-resources/ERI-Checklist</a>

#### Special Thanks!

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**SCAN ME** 



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