Student Perspective 2.0: Where do we go from here?

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Institutional Perspective

Conversion
Retention
Completion

Satisfaction
Performance
Attitude

(Gregg, Ralston-Berg, et al, 2019)
What is the student definition of success?
Do students really have a choice?

Comparison: Online vs. F2F
No Significant Difference

Online Learning Efficacy Research Database

National Research Center for Distance Education and Technological Advancements
Indicators of Quality

Importance
Demographics
Experience

Student Top 5
Orientation
Transparent tech
Clear expectations
Consistent navigation
Alignment

(Barczyk et al, 2017; Hixon et al, 2016; Ralston-Berg, 2015)
Engagement

- Interaction
- Discussion
- Group Work

- Maintain alignment
- Avoid “busy work”
Student-Centered Learning

Learning Styles
Multitasking
Millennials

(Howard-Jones, 2014; Quinn, 2018)

Accessibility
Inclusivity
UDL

(Dell et al, 2015; Kizilcec et al, 2019)
Students in Higher Ed Today

Who are Today’s Students?

- **Adult Learners:** 37% of today’s students are older than 25.
- **Part-Time Students:** 40% of students are part-time.
- **First-Generation Students:** 34% of undergraduates are the first in their families to attend college.

(Higher Learning Advocates, 2020)
Magnify challenges
Reveal opportunity
Comparison Basic Needs
Diversity Equity Assessment

Pandemic Pivot
Questions: https://bit.ly/2YT5d1D

Where do we go from here? What’s next?

How can we help?

What do we need to know to help students succeed?
References


