

Student Perspective 2.0: Where do we go from here?

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February 9, 2021

2021 QM Research Online Conference



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Conversion
Retention
Completion

(Gregg, Ralston-Berg, et al, 2019)

Satisfaction
Performance
Attitude

Institutional Perspective



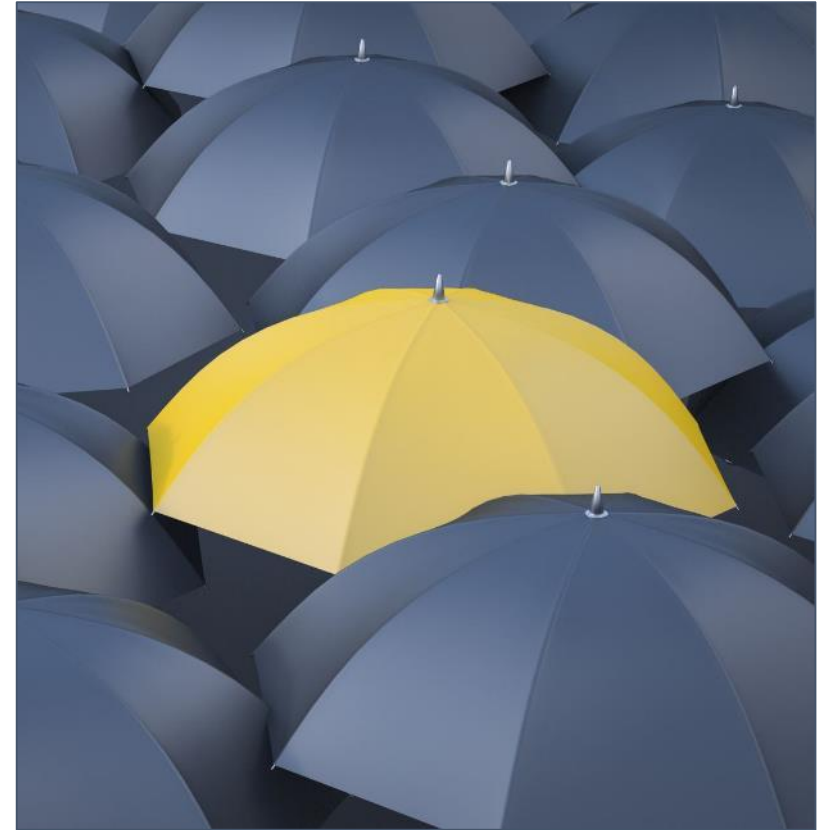
What is the
student
definition of
success?



Student Success

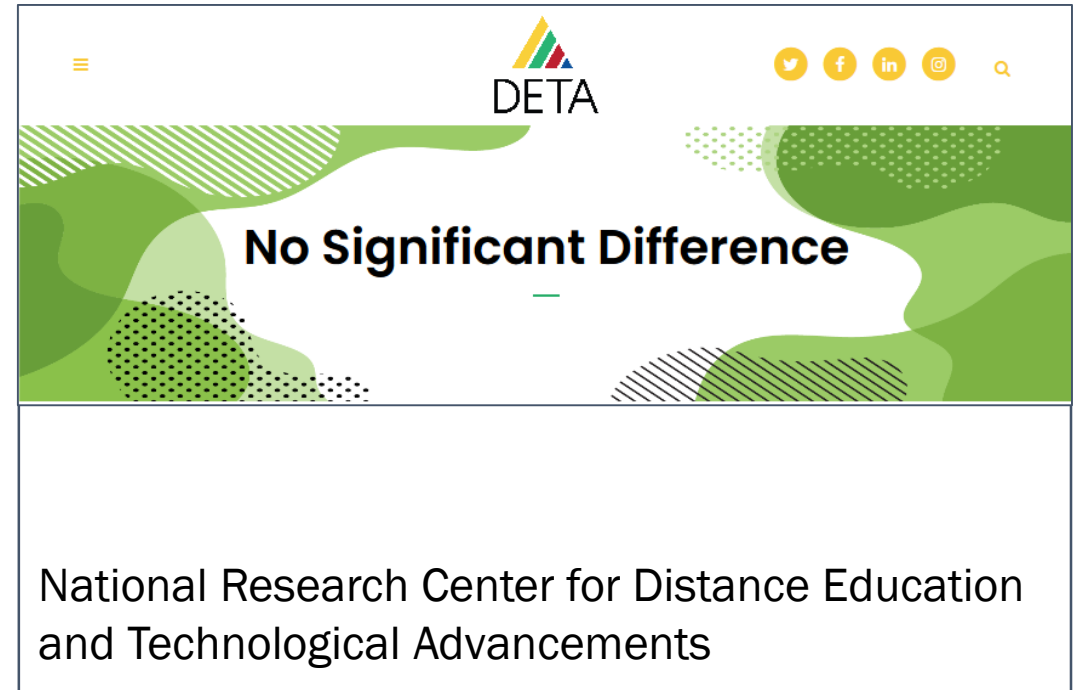


Do students
really have a
choice?



Comparison: Online vs. F2F

No Significant Difference



QUALITY MATTERS

QM

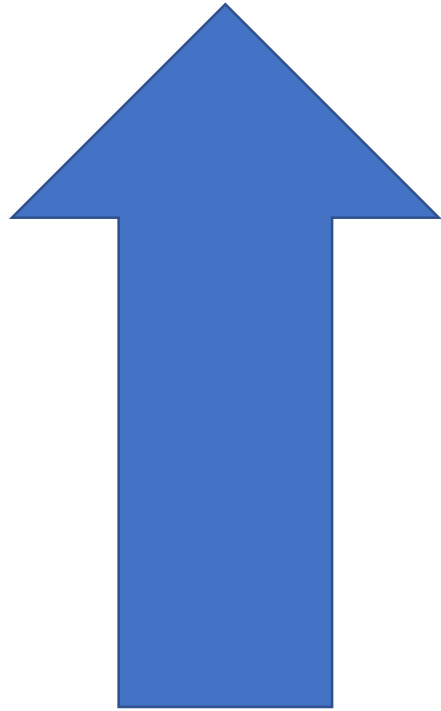
Importance
Demographics
Experience

Student Top 5
Orientation
Transparent tech
Clear expectations
Consistent navigation
Alignment

(Barczyk et al, 2017; Hixon et al, 2016; Ralston-Berg, 2015)

Indicators of Quality





Interaction
Discussion
Group Work

Maintain
alignment
Avoid
“busy work”

Engagement



Learning Styles
Multitasking
Millennials

(Howard-Jones, 2014; Quinn, 2018)



Accessibility
Inclusivity
UDL

(Dell et al, 2015; Kizilcec et al, 2019).

Student-Centered Learning

Students in Higher Ed Today

Who are Today's Students?



Attendance



Family and Finances



Diversity



Life and Work

Adult Learners:

37%

of today's students are older than
25.

Part-Time Students:

40%

of students are part-time.

First-Generation Students:

34%

of undergraduates are the first in
their families to attend college.

[\(Higher Learning Advocates, 2020\)](#)



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Magnify
challenges

Reveal
opportunity

Comparison
Basic Needs

Diversity
Equity
Assessment

Pandemic Pivot

Questions: <https://bit.ly/2YT5d1D>

Where do we go from here? What's next?

How can we help?

What do we need to know to help students succeed?





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