

Research on QM Impact

Getting the Most Bang for Your QM



"Committing to Excellence for Learners"

October 27 - 30 Grapevine, Texas

Welcome



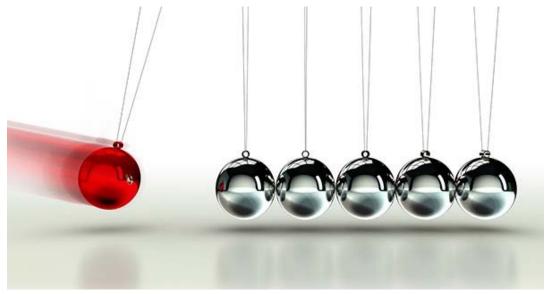
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Let's talk "Impact"

Statisticians caution that the word refers to direct (solitary) causality.



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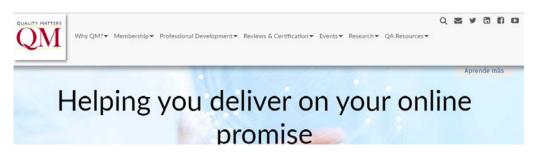


Research on QM Effect

One good spot:

https://www.qualitymatters.org/research/curated-

research-resources



Another: https://www.qualitymatters.org/qa-resources/resource-center/articles-resources

Consider

- 1. Most important studies? Strengths? Lacking?
- 2. Common threads that led to usable findings?



- 3. Biggest challenges in doing research on QM effect?
- 4. Your research questions about QM effect?

Some Findings



Tracking QM Effect Over Time at UDC (2009-2013)

- Longitudinal methodology
- N=1,570
- Results
 - 24% fewer withdrawals
 - 20% increase in passing grades
 - 67% decrease in failing grades



Harkness (2014, 2015)

Southeast Missouri State University (2018)

All courses (~500) underwent internal QM course reviews



- Engagement (LMS activity) up 20% before/after QM use
- Total GPA increasing 1.25%
- A grades increasing 4%/ commensurate decrease in B & C grades
- Withdrawals in graduate courses decreasing

Baranovic, 2018

Florida International University (2016)

✓ 16% more student interactions

√ 51% higher course content item counts

√ 19% higher rate of student submissions

√ 58% higher assessment counts

29 redesigned online course sections compared to 664 that had not

√ 10% higher course accesses

✓ 69% higher tool item count per course



√ 12% higher course access minutes

√ 7% higher marks on course evaluations

Lezcano, 2018

North Carolina Central University (2017)

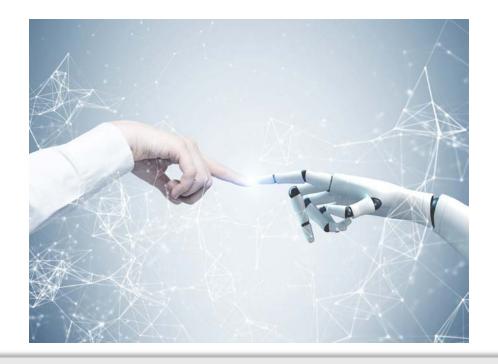
Higher informal review scores post APPQMR for Biology course

 Scores significantly correlated to final exam performance & overall course averages.



Hollowell, Brooks & Anderson, 2017

Common Features of Successful Studies



- Principal(s) who are familiar with QM
- Access to the data connection to a strategic initiative at the organization
- "Clean" pre-condition
- Relatively high N
- Longitudinal time frame



Challenges of Educational Research



Your Own Questions Re QM Effect: To Think About...

- Why (importance)?
- What (exactly)?
- Who (has the needed data)?
- How (collect & analyze data)?
- When (one shot vs story building)?

How/when/Who would use results to improve quality?

Questions

- 1. Most important studies? Strengths? Lacking?
- 2. Common threads that led to usable findings?
- Biggest challenges in doing research on QM effect?
- 4. Your research questions about QM effect?



References

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Thank you!

qualitymatters.org/research